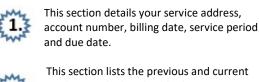
Understanding Your Statement



This section lists the previous and current readings in the hundredth place. Your usage is calculated by subtracting the current and previous readings.

This section lists the itemized charges associated with the current service period.

Water Base and Sewer Base charges do not change regardless of consumption amount.

These are for treatment of water and maintenance of pipes.

Water Consumption is water that has passed through your meter. This is calculated by subtracting the previous months meter reading with the current months meter reading.

Sewer Consumption is based on the winter average months of December, January and February. It is updated every March.
Refuse is the weekly trash service.
Recycle is for the 95 gallon recycle tote.

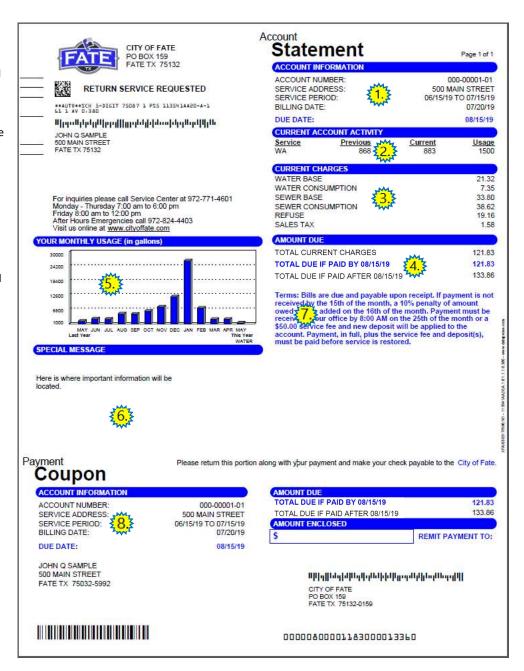
This section will show your current balance, paid after the due date, and information on past due balances. Current charges are due by the due date listed. Failure to pay current charges by the due date will result in a late fee. Past due balances are due immediately to avoid disconnection.

This graph will show an overview of your water consumption history.

This section will show important and helpful information.

7. The terms list penalty and disconnection details.

The Payment Coupon should be provided with payment to ensure timely and efficient posting of your payment.



If you need further assistance with understanding your statement please contact our office by phone (972) 771-4601, email Utilities@cityoffate.com or in person at the City Hall 1900 CD Boren Pkwy, Fate TX 75087.